

## **Cancellation Policy**

Phone: 612-444-1167  
Email: WiseMindBodyTherapy@gmail.com

You have contracted with your practitioner for an allotted amount of time. A canceled or rescheduled appointment entails lost revenue for your practitioner and a lost opportunity for another client to schedule a session on that day, unless it is able to be filled, which usually cannot be done in less than 24 hours.

Therefore, at least a 24-hour notice of cancellation or rescheduling (made during business hours) is required should you need to cancel your appointment. If a cancellation is made less than 24 hours before the appointment, Golden Valley clients will be charged a standard \$30 for the missed appointment, at the discretion of this office.

In the case of having 2 no-shows, or 3 rescheduling occurrences, within a 6-month period, patients or clients will have used up the maximum allowed cancellations and will be dropped, at the discretion of this office.

If client is using a coupon, pre-paid special pricing, or voucher (the "Coupon"), only one rescheduling is allowed, upon rescheduling if client cancels, reschedules, or is a no-show the Coupon will be redeemed and considered 'used'. At any time, if a client is a 'no-call, no show', the Coupon will be redeemed and considered 'used', at the discretion of this office. The client may still schedule for a session at our regular session pricing (and apply the value of the Coupon towards that regular session price). If another cancellation or 'no-call, no-show' occurs client will have used up the maximum allowed cancellations and will be dropped as a client, at the discretion of this office.

Session prices and this policy are published at our website and apply to all current and future clients.

**I, the below undersigned, have received and understand this policy statement.**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_