

Cancellation Policy

Phone: 612-444-1167
Email: WiseMindBodyTherapy@gmail.com

You have contracted with your practitioner for an allotted amount of time. A canceled or rescheduled appointment entails lost revenue for your practitioner and a lost opportunity for another client to schedule a session on that day, unless it is able to be filled, which usually cannot be done in less than 24 hours.

Therefore, at least a 24-hour notice of cancellation or rescheduling (made during business hours) is required should you need to cancel your appointment. If a cancellation is made less than 24 hours before the appointment, Golden Valley clients will be charged a standard \$30 for the missed appointment, at the discretion of this office.

In the case of having 2 no-shows, or 3 rescheduling occurrences, within a 6-month period, patients or clients will have used up the maximum allowed cancellations and will be dropped, at the discretion of this office.

If client is using a coupon, pre-paid special pricing, or voucher (the "Coupon"), only one rescheduling is allowed, upon rescheduling if client cancels, reschedules, or is a no-show the Coupon will be redeemed and considered 'used'. At any time, if a client is a 'no-call, no show', the Coupon will be redeemed and considered 'used', at the discretion of this office. The client may still schedule for a session at our regular session pricing (and apply the value of the Coupon towards that regular session price). If another cancellation or 'no-call, no-show' occurs client will have used up the maximum allowed cancellations and will be dropped as a client, at the discretion of this office.

Session prices and this policy are published at our website and apply to all current and future clients.

I, the below undersigned, have received and understand this policy statement.

Signature: _____

Date: _____